

REMARKS

Claims 19-21 are pending in the current application. Claims 19 and 21 are amended by this Amendment. No claims are canceled or added by this Amendment.

Claim Rejections under 35 U.S.C. § 103

Claims 19-21 are rejected under 35 U.S.C. § 103(a) as being unpatentable over Jensen (U.S. Pat. No. 7,050,567, herein Jensen) in view of Chavez, Jr. (U.S. Pat. No. 6,198,938, herein Chavez). Applicant respectfully traverses this rejection.

Jensen discloses at col. 4, lines 22-26 “after the call reception unit 14 determines the call type of a new call, it delivers the call type information to the queue position unit 20 for using in determining an appropriate position within the call queue of call queue unit 18 for the new call.” Therefore, Jensen routes all calls to the call queue unit 18 regardless of call type. Jensen does not route calls to different locations based on call type. To the contrary, Jensen merely places calls in different positions in the call queue in the call queue unit 18 based on call type. In contrast, example embodiments described in Applicant’s specification at least at page 4 and FIG. 2 disclose the EGESA 100 may control the selective router 14 to route calls to either the VRU 102 or the PSAP 18 based on a class of the call. Accordingly, Applicant respectfully submits that Jensen fails to disclose “the performing the predetermined action routes the received wireless call to a first location if the received wireless call falls within the class of wireless calls, the first location being at least one of an answering point and a voice response unit, and the received wireless call is routed to a second location if it does not fall within in the class of wireless calls, the second location being at least one of an answering point and a voice response unit and different from the first location” as required by amended claim 19.

Applicant respectfully submits that even assuming for the sake of argument Jensen and Chavez are combinable (which Applicant does not admit), Chavez fails to cure the deficiencies of Jensen discussed above in regards to amended claim 19. Therefore, Applicant respectfully submits that amended claim 19 is patentable for at least the above reasons. Further, Applicant respectfully submits that claims 20-21, which depend from amended claim 19, are patentable for at least the same reasons discussed above in regards to amended claim 19 as well as on their own merits.

In view of the above, Applicant respectfully requests the rejections under 35 U.S.C. § 103(a) be withdrawn.

CONCLUSION

Accordingly, in view of the above amendments and remarks, reconsideration of the objections and rejections and allowance of each of the claims in connection with the present application is earnestly solicited.

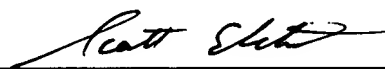
Should there be any outstanding matters that need to be resolved in the present application, the Examiner is respectfully requested to contact Gary D. Yacura at the telephone number of the undersigned below.

If necessary, the Commissioner is hereby authorized in this, concurrent, and future replies, to charge payment or credit any overpayment to Deposit Account No. 08-0750 for any additional fees required under 37 C.F.R. § 1.16 or under 37 C.F.R. § 1.17; particularly, extension of time fees.

Respectfully submitted,

HARNESS, DICKY, & PIERCE, P.L.C.

By

 55,149

Gary D. Yacura, Reg. No. 35,416

Scott A. Elchert, Reg. No. 55,149

P.O. Box 8910
Reston, Virginia 20195
(703) 668-8000

GDY/SAE/AAM: tlt